



QUALITY POLICY

This Quality Policy and its associated Quality Management System applies to all activities of EBSG Ltd., wherever work is carried out and is to be followed by all employees as well as any nominated parties working on the Company's behalf.

This Quality Policy is also communicated to members and suppliers and is made available to other interested parties as required and appropriate.

EBSG Ltd is a long established organisation providing advice and guidance on health and safety, the management of health and safety, environmental issues, CDMC, training and other related matters.

In line with this Quality Policy, EBSG Ltd will endeavour to:

- Provide effective services to its members based on sound and effective business management through a process of continual improvement.
- Provide a pleasant, healthy and safe working environment for all staff such as to provide job satisfaction and reduce staff turnover.
- Provide a profitable return to its investors and other stakeholders such as to encourage further investment to support its existing activities and new commercial ventures.
- Ensure that its activities minimise any harm or inconvenience to the environment and the local population, to which end EBSG Ltd also maintains an Environmental Policy and Environmental Management System.
- Adhere to all statutory and regulatory requirements and industry codes of practice, as they apply to its activities.

EBSG Ltd considers that its Key Service Success Factors for the delivery of member satisfaction are:

- Service delivery time and accuracy.
- Quality of service and reliability.
- Price and value for money.
- Satisfactory ongoing financial performance.

To achieve this, it has established and maintains an effective Quality Management System planned as a minimum to meet the requirements of ISO 9001:2008. Its aims and objectives are set out in this and associated quality documentation.

Its processes are described and controlled in its Quality Management System and all its activities are carried out in accordance with this documentation.

Any proposed change to a procedure or process must be approved and authorised by the Managing Safety Advisor prior to implementation.

The Board of Directors has delegated responsibility for maintaining the Quality Management System to the Managing Safety Advisor but recognises that the responsibility for achieving and maintaining the standards and supporting the Quality Management System rests with the whole Board of Directors and all members of staff.

Signed:

Date:

A handwritten signature in black ink, appearing to be 'John Huxford', written over a white background.

26-1-2010

Managing Safety Advisor
For and on behalf of EBSG Ltd